



## CUSTOMER DECLARATION

***In any adventure activity, there is an element of risk involved. Risks in undertaking this activity include personal injury and illness as a result of adverse weather conditions.***

The staff and management of the Tuatapere Hump Track Ltd take all practicable steps to identify and minimize potential dangers. However, you must follow our instructions and recommendations at all times. Adults accompanying any person under the age of 18 must ensure that the underage person follows our instructions at all times. **You must release or indemnify the Tuatapere Hump Track Ltd and our staff against any liability we incur to anyone else, resulting from your failure to follow our instructions or recommendations or the failure of any person accompanying you under the age of 18 to follow our instructions.**

We reserve the right to withdraw any person who in our opinion is likely to endanger themselves or others. We also reserve the right to cancel any trip if we become concerned for any reason for your safety or that of any other person. Approximate travel times given are for a person with a good level of fitness. If you feel in any way you are unable to complete any legs of the track in the appropriate time you must take action accordingly to minimize risk and harm you yourself and your party.

All customers of the Tuatapere Hump Track Ltd are entitled to access any information held by the operator, and are entitled to request correction of any information held by the operator.

It is advisable to carry a cell phone with you in the event of an emergency – contact Track Base on 03 22 66 739. Please ensure you commence walking early enough to reach your intended lodge by 5pm. If not in by 7pm, a search party will be sent out to look for you, which is disruptive to the evenings proceedings. Call in if you are going to be late by cell phone to Track Base.

**WARNING:** Under New Zealand law it is extremely unlikely that you will be able to sue anyone if you are injured. In addition, New Zealand's accident compensation scheme provides only limited assistance to visitors to New Zealand who are injured. We strongly recommend that all visitors to New Zealand have full insurance covering any injury they might suffer, including medical treatment cover, before undertaking this activity.

**EXCLUSIONS: To the extent permitted by law, all our liability for damage to your property, disruption to travel plans, or mental injury is excluded.** This exclusion is subject to any rights or remedies you may have under the Consumer Guarantees Act 1993.

We do not recommend the Tuatapere Hump Ridge Track for children under 10 years. Please do not be offended if we ask for proof of age. By giving us your email address you consent to having newsletters sent to this address. You will have the option to unsubscribe on any of these.

**In signing this document, I/we acknowledge that I/we have read and understood the above safety terms and have agreed to the terms and conditions as displayed and advertised on the website [www.humpridgetrack.co.nz](http://www.humpridgetrack.co.nz) (for children under 18, this should be signed by a parent or guardian)**

Name:	
Cell phone number:	
Nationality	
Email	
Signature	
Physical address	
<b>Please complete the details below, these will remain confidential and only used in the case of an emergency</b>	
Emergency contact: Name and telephone number	
Your vehicle registration	
Please use this space to record any known medical conditions	